



VIELHABER'S GARAGE
501 E SANDUSKY ST.
FINDLAY, OH 45840
(419)422-3932
vielhabersgarage.com

NO START DIAGNOSTIC QUESTIONNAIRE

Date: _____ RO# _____

HAS OCCURRED ____ TIMES IN WHAT PERIOD OF TIME? _____ LAST OCCURANCE? _____

- ☐ Constant (Can duplicate in the shop)
- ☐ Intermittent (Can duplicate consistently under certain conditions)
- ☐ Random (Sporadic – can not duplicate consistently)

WHEN YOU TURN THE KEY TO THE RUN POSITION:

- ☐ Dash warning lights comes on
- ☐ Nothing comes on

WHEN YOU TURN THE KEY TO THE START POSITION:

- ☐ Engine makes typical "spinning" noise
- ☐ Engine makes typical "spinning" noise but takes too much time to "catch"
- ☐ Engine makes a "clunk" noise one time
- ☐ There's no noise at all

HOW OFTEN IS THE VEHICLE DRIVEN:

- ☐ Multiple times per day
- ☐ To and from work
- ☐ Other _____
- ☐ Every couple of days
- ☐ Infrequently

DOES THE VEHICLE HAVE A REMOTE START SYSTEM:

- ☐ Yes, factory installed
- ☐ Yes, dealer installed
- ☐ Yes, I installed it or had it installed
- ☐ Yes, don't know
- ☐ No

DOES THE VEHICLE HAVE AN ALARM:

- ☐ Yes, factory installed
- ☐ Yes, dealer installed
- ☐ Yes, I installed it or had it installed
- ☐ Yes, don't know
- ☐ No



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HAS THE BATTERY LIGHT BEEN ON RECENTLY:

☐ Yes

☐ No

HAS THE EXTERIOR OR INTERIOR LIGHT BEEN LEFT ON:

☐ Yes

☐ No

ENVIRONMENTAL CONDITIONS:

☐ Daytime

☐ Nighttime

☐ Cold Weather

☐ Warm Weather

☐ Rainy/Humid/Moist

☐ Dry

☐ All Conditions

☐ Other _____

HOW OLD IS THE BATTERY:

☐ < 1 Year

☐ < 2 Years

☐ < 3 Years

☐ > 3 Years

☐ Don't know

HAS ANY WORK BEEN DONE RECENTLY? FOR THIS CONCERN?:

☐ Yes

☐ No

IF YES, BY WHOM? PLEASE PROVIDE DETAILS.

Comments: _____

